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### BABEŞ-BOLYAI UNIVERSITY CLUJ-NAPOCA FACULTY OF PSYCHOLOGY AND SCIENCES OF EDUCATION DOCTORAL SCHOOL "EDUCATION, REFLECTION, DEVELOPMENT"

EXTENDED ABSTRACT

### Investigation of psycho-social aspects of the interpersonal and academic functioning in students

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#### **INTRODUCTION**

Teacher-student relationship (TSR) is considered to have an important role regarding academic performance and the development of the ability of forming interpersonal relationships outside the academic space, such as conflict solving and the capacity of corporation in different situations that can emerge in day-to-day life. Moreover, the relationships we form with those around us, starting with parents, relatives, friends or acquaintances, can influence a number of aspects in the individual personal and academic development through the positive or negative influences associated with the dynamics of interpersonal relationships within their own social networks.

Through activities in- and outside the school (extra-school activities), teachers have the opportunity to help students develop their ability to listen and the ability to ask questions, important skills in interpersonal relationships. An example of this is represented by the activities that encourage teamwork, in which students can develop their communication skills, self-confidence, tolerance towards peers, adaptive capabilities, motivation, critical thinking, acceptance of the diversity of opinions and ideas, and, respect and trust towards others, active listening, etc. The development of these skills has the potential to facilitate functional interpersonal relationships both in- and outside the school, thus increasing the levels of the perceived social connection and helping to achieve optimal social, professional and academic development.

#### **RESEARCH OBJECTIVES**

In order to investigate the psycho-social aspects of interpersonal and academic functioning of students, the following objectives were pursued:

**Study 1:** Systematic literature review regarding the instruments and dimensions of social connectedness in teacher-student relationship (TSR) in the academic environment, by using a quantitative and qualitative study. The aim was to identify the dimensions that characterize

teacher-student relationship and the instruments that assess these dimensions in the academic environment.

**Study 2.** Investigation of social connectedness in the context of teacher-student relations through a quantitative correlational non-experimental study. The aim of this study was the investigation of social connectedness in teacher-student relationship and the identification of students' expectations and recommendationss regarding the improvement of teacher-student relationship through social connectedness.

**Study 3**. Identification of development/ facilitation strategies of social connectedness in teacher-student relationship, by using a qualitative approach. The major objective of this study was to investigate in depth at qualitative level the students' suggestions for facilitating social connection in the context of teacher-student relationships in the university environment. In constructing the research questions, some of the results of study 2 were used.

**Study 4.** Investigation of social connectedness in the context of romantic relationships development in emergent adults (students) through a quantitative correlational non-experimental approach. The major objective of this study was to investigate how the three concepts: dating anxiety (DA), self-esteem (SS), and social connectedness (SC), relate to each other, investigate the degree to which self-esteem and social connectedness may be predictors of DA, and compare the three variables by demographic aspects of the participants (gender, age, and relationship status).

#### **CHAPTER 1. THEORETICAL FOUNDATION**

#### 1.1. THEORETICAL FRAMEWORK OF RESEARCH

The first step in the development of the theoretical foundation of the thesis, was to analyse the existent literature in order to describe the key concepts: interpersonal relations between the teacher-student and the couple relationships of young adults. We followed the description of the factors associated with life satisfaction in the context of interpersonal relationships, specifically the life satisfaction, social connectedness and self-esteem. The factors associated with the quality of the student-teacher relationship and those associated with the functioning in the couple relationships of young adults were also described. In the final phase, we described the theories underlying the formation and functioning of interpersonal relationships.

#### **1.2.** SOCIAL CONNECTEDNESS

Social connectedness (SC) is an important element in the lives of people as social beings, and it can be of several kinds: physical, spiritual, romantic/emotional, professional, in order to achieve interests, etc. Social connectedness can have effects on the relationships that a person has and forms with another person through thoughts, emotions, perceptions and actions that it will undertake according to the cognitions and formed work schemes (eg Lee & Robbins, 1998). Social connectedness is defined as the experience of belonging within a social relationship or community (Lee & Robbins, 1995). The literature indicates that part of the reasons why people may experience lower levels of SC are early experiences of abandonment, rejection from peers, isolation or criticism (Lee & Robbins, 1995; Lee, Draper, & Lee, 2001).

SC is an important aspect when considering the mental and physical health of a person, whereas as social beings people have many advantages when they are closer to other people. SC also plays an important role in increasing the sense of satisfaction in life (Blau et al., 2016). Other authors have identified that the feeling of global connectedness (the feeling of connection that is aimed at connecting in areas: family, school, friends and community) predicts the feeling of well-being, and, characterized here by life satisfaction, confidence, positive emotions, aspirations (Jose, Ryan, & Pryor, 2012).

#### **1.3. FACTORS ASSOCIATED WITH THE QUALITY OF THE TEACHER-STUDENT RELATIONSHIP**

#### **1.3.1. INDIVIDUAL FACTORS ASSOCIATED WITH THE SCHOOL CLIMATE**

There are many factors that can affect the quality of the teacher-student relationship (Fig. 1). An important aspect in the social life of young adults, such as students, is represented by the school environment, especially by the relationships and experiences with the peers and the teachers. If the student teacher relationship is perceived positively and is functional it can have a major valence in both student and teacher lives. A positive teacher-student relationship can lead to increased academic motivation for the student, better relationships within the school environment and beyond, a more positive attitude towards school (Wilkins, 2014) and lower aggressive tendencies in different social contexts (Hughes & Cavell, 1999).

Rudasill and his collaborators (2018) defined the school climate as composed of affective and cognitive perceptions about social interactions, relationships, safety, values and beliefs of students, teachers, administrators and staff in a school. In an analysis of the literature on the main themes/elements of the school climate were identified: shared values and beliefs, social relationships and interactions, safety, teaching and training, leadership, physical environment (Rusadill et al., 2018). In the literature analyzed in the process of compiling the theoretical foundation of this thesis, the components of the school climate are the most important aspects for the development of social connection in schools and the development of positive relationships between teachers, as well as, teachers-students and between students.

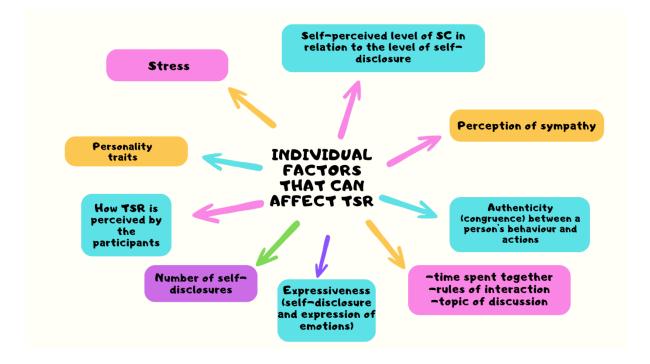


Figure 1. Individual factors that can affect the teacher-student relationship (source: the author of the doctoral thesis).

## 1.4. FACTORS ASSOCIATED WITH THE FUNCTIONING IN ROMANTIC RELATIONSHIPS OF YOUNG ADULTS

Fear is considered a normal functionally-adaptive response that a person or any living being manifests when facing a possible threatening situation, while **anxiety** is often defined as the preventive response to danger (DSM V, 2016). According to the DSM-V, anxiety is a disorder that affects all development plans (social, mental, physical) and among its main characteristics we find that in comparison with a fear, we find that, it has a more extended duration of several months or years, the overestimation of danger, the appearance of avoidant

behavior, irrational beliefs/thoughts, somatic symptoms (unease, feeling agitated, nervousness, fatigue, difficulty concentrating, feeling of mental emptiness, irritability, muscle tension, sleep disturbances), persistent concern (DSM V, 2016). Anxiety can have negative effects on a person's social, mental, and physical life. The recurrent, irrational and persistent thoughts have the ability to hinder the social and professional development of a person, which slow down his/her ability to observe, to try new things, to accomplish things that would normally be capable of.

**Dating anxiety (DA)** was defined by Glickman and La Greca (2004) as worrying, and, the distress and inhibition felt during interactions with romantic partners or members of the opposite sex (potential dating partners) (apud Boyle & O'Sullivan, 2013). Dating anxiety, self-esteem and social connectedness are three factors that have the ability to influence the optimal psychic and social development of a person.

#### 1.5. MULTIPLE ECOLOGICAL SYSTEMS THEORY

The theory of multiple ecological systems developed by Urie Bronfrenbrenner (1986) is based on the premise that in the development of a child are involved a series of dynamic interactions from the environment such as family, school, up to more general values, laws or customs (Guy-Evans, 2020). Brofenbrenner (1986) notes that there are five systems in a person's environment: the microsystem, the mesosystem, the exosystem, the macrosystem and the cronosystem (cited in Guy-Evans, 2020). The teacher-student relationship can be placed within the microsystem. TSR is found at the basis of the other systems having the role to guide how the elements of the other systems affect the evolution of the child (Shelton, 2019 apud El Zaatari & Maalouf, 2022).

### 1.6. SOCIAL PENETRATION IN INTERPERSONAL COMMUNICATION THEORY (ALTMAN AND TAYLOR, 1973)

The theory of social penetration describes the process of development that transforms a relationship from a superficial level to a more intimate one (Altman & Taylor, 1973, cited in Carpenter & Greene, 2015). This occurs through self-disclosures that are intended to bring to light new information about a person with the help of which the degree of intimacy between two or more people can increase significantly (Carpenter & Greene, 2015).

#### **1.7. SOCIAL EXCHANGE THEORY**

Social exchange theory stipulates that social behavior involves social exchanges in which people are motivated to get a thing of value by making an exchange in which they will "renounce" to a other thing with a certain value (Thibault & Kelly, 1959 apud Nickerson, 2021). Social exchange represents *"exchange activity, tangible or intangible, more or less profitable or expensive, between at least two people*" (Homans, 1961, apud Cook et al., 2013). Social capital is described as representing the trust in networks of cooperation and reciprocity, civic engagement and strong community identity (Putnam, 1993; Morrow, 1999). Coleman (1988) mentions that social capital is present inside and outside the family, the first category is described by the relations between parents and children and the second category by the relations between parents and between them and the institutions in the community.

#### **1.8.** SOCIAL SUPPORT THEORY

Social support is described as representing *"social resources that a person can rely on when experiencing difficulties/stress in his daily life*" (Thoits, 1995, apud Kort-Butler, 2017). Thoits (2011) also mentions three dimensions of social support: received and perceived social support; the second dimension describes the types of support that can be received/given such as informational support, instrumental or emotional; the third dimension is represented by the source of social support: friends, parents, relatives, organizations, school and others (apud Kort - Butler, 2017).

#### **1.9.** SELF-DETERMINATION THEORY (SDT)

The theory of self-determination is based on two types of motivation: intrinsic and extrinsic (Nishimura & Komura, 2023). Niemiec & Ryan, 2009 mentions that according to the theory of self-determination ,,intrinsic motivation is supported by meeting the psychological needs of autonomy and competence" (p.135). Also, a higher intrinsic motivation can help meet basic psychological needs (Deci & Ryan, 2011 apud Nishimura & Komura, 2023). The development of meaningful interpersonal relationships between teachers and students seems to be a necessary condition to promote autonomy and competence, and motivation could be a result of their development (Muñoz & Ramirez, 2015).

#### 1.10. THE EVOLUTIONARY THEORY OF LONELINESS

According to the evolutionary theory of loneliness, loneliness can have long-term negative effects on various aspects of health (Cacioppo & Cacioppo, 2018 apud Hutten et al., 2021). The authors note that "beneficial social interactions and trusted social relationships can

contribute to the likelihood of survival, reproduction and consistent genetic inheritance" (Cacioppo & Cacioppo, 2018, p.10). According to the authors who studied the reasons why a person may feel lonely, they can vary depending on age, by specific events in life and by people around us (Ojembe & Kalu, 2018). Other reasons identified by the authors, for which people may feel loneliness include: transition from primary school to middle school, transition to university, bullying, disability, mourning and grief, dissatisfaction with family and friends (in the case of children) (Siva, 2020).

#### **CHAPTER 2: DESIGN, METHODOLOGY OF RESEARCH AND RESULTS**

Study 1: Systematic literature review regarding the instruments and dimensions of social connectedness in teacher-student relationship (TSR) inside the academic environment using a quantitative and qualitative study.

**OBJECTIVE:** The main purpose of this study is to identify the dimensions that characterize teacher-student relationship and the instruments that measure these dimensions in the academic environment.

#### **RESEARCH QUESTIONS:**

- What are the dimensions that characterize TSR in the academic environment?
- Which are the instruments most utilized in measuring TSR dimensions in the academic environment?

#### METHODOLOGY

Regarding the identification of the dimensions that characterize TSR and the instruments that measure aspects of TSR in the academic environment, we used a systematic literature review approach. This type of analysis is an efficient modality of summarizing the existent information in a structured fashion giving the author the possibility of analyzing the quality of information (Bearman et al., 2012). The articles were selected from the Google Scholar database with the option of *advanced search* and the criteria of inclusion were as follows:

- the selection of the scientific articles regarding higher education
- access to the integral text written in English language
- the studies were developed between 2011 and 2021.

The keywords were: "teacher student relationship" AND "in university" AND "questionnaire" AND "students perspective". Regarding the presentation of the results from

the articles we used PRISMA method. This method is designed to help report the information used in systematic analysis in an organized way by briefly highlighting the steps followed by the author in selecting the articles and analyzing the data obtained (Page et al., 2020).

#### **RESULTS, DISCUSSIONS AND CONCLUSIONS**

Searching the Google Scholar platform resulted in the initial identification of 141 articles. Of these, 45 articles contained the keywords used. Following the initial reading, 11 articles were selected, the others being removed because they did not meet the inclusion criteria. The analysis of the 11 selected studies focused on the number of participants, their age, type of study, purpose of the study, the tools used by the authors in evaluating the student teacher relationship and the aspects of the student teacher relationship targeted in the questionnaires (dimensions of TSR).

Following the analysis, we were able to identify as important **dimensions of the student-teacher relationship**: the teacher's knowledge of the matter taught and the way in which he/she carries out the work in class, as well, qualities of interpersonal nature of the teacher, the authenticity of the teacher and self-disclosures, empathy, the way of organization and qualities in terms of management/guide, teacher enthusiasm, flexibility, emotional climate, student knowledge, student knowledge, providing feedback to students, conflict (negative aspects of the TSR) and other personal qualities of the teacher.

Following the analysis of the identified studies, we believe that in a future study to investigate aspects of the TSR in association with a number of variables, such as connectedness and social anxiety, we consider that, it can be used the questionnaire regarding the TSR in the short version developed by Pianta (2001), presented in the study of La Paro et al. (2019). It follows two comprehensive aspects of the TSR and the items are divided approximately equally between them, more exactly 6 items that target positive aspects of the relationship – closeness and 7 items that measure negative aspects of the student teacher relationship – conflict.

### Study 2. Investigation of social connectedness in the context of teacher-student relations through a quantitative correlational non-experimental study.

**OBJECTIVE:** The main purpose of this study was the investigation of social connectedness in TSR and the identification of expectations and recommendationss from students regarding the improvement of TSR through social connectedness.

#### **HYPOTHESES:**

• There will be negative correlations between social connectedness and anxiety in social interactions (low levels of social connection will correlate with increased levels of anxiety in social interactions).

• There will be positive correlations between social connectedness and TSR (increased levels of social connectedness will correlate with favorably evaluated TSR)

• There will be negative correlations between TSR and anxiety in social interactions (the levels of a negative teacher-student relationship will correlate with the increased levels of social interaction anxiety)

• Exploratory hypothesis: The difference (the gap) between students' expectations regarding the affective relationship with teachers and the perceptions of the declared relationship at the time of data collection for the three subscale (affirmation/status, affiliation/warmth, attachment/safety) will predict the TSR assessment.

#### METHODOLOGY

This study has non-experimental correlational quantitative design, which includes a multiple linear hierarchical regression analysis.

The variables of interest are as follows:

- Social connectedness (SC) = target variable
- Anxiety in social interactions (ASI) = predictor variable
- Perception of teacher-student relationship (TSR) = predictor variable
- Additional, will include the variable of interest with exploratory value: Expectations related to the affective relationship and support with teachers.

Participation in this study was voluntary, based on informed consent. The data was collected through the Google Forms platform in March 2023. In a first section, the participants were asked for demographic data, such as age, gender, specialization in which they are students, year of study, level of studies completed, marital status, if they have children, siblings/sisters and a job. Further, the participants had to complete the four questionnaires and an open-ended item as follows :

• Social Connectedness Scale (Lee & Robbins, 1995)

- Social Interaction Anxiety Scale, SIAS (Mattick & Clarke, 1998)
- Private-College Student-Teacher Relationship Scale, PCSTR (Bai et al., 2022)
- Classroom Affective Relationships Inventory, CARI (Tormey, 2021)
- Open answer item: What do you think your teachers could do to improve the TSR?

#### PARTICIPANTS

The participants in this study were students from the Faculty of Veterinary Medicine, Faculty of Psychology and Education Sciences, Faculty of Animal Husbandry and Biotechnologies Cluj-Napoca, aged 18-29 years. The collected responses were 105 participants, of which 15 were people aged over 29 (30 - 49 years). They came from either rural/urban areas or both. In performing the analysis of the responses, in order to try a homogenization of the sample from the perspective of the generational composition, the participants whose ages exceeded 35 years, were eliminated, remaining 98 participants. Of these, 15 were male and 83 were female participants.

#### **RESULTS, DISCUSSIONS AND CONCLUSIONS**

The results of this study confirmed the hypotheses formulated indicating that the teacherstudent relationship may influence social connectedness and anxiety in social interactions and also that the difference between expectations and perceptions in real time for the three subscales, Gap 1, 2, 3 (Affirmation/Status, Affiliation/Warmth, Attachment/Security) has a predictive value in terms of teacher-student relationship evaluation. The results indicated that there are medium negative correlations between social connectedness and anxiety in social interactions.

The second hypothesis regarding positive correlations between social connectedness and TSR was also confirmed, identifying low positive correlations between teacher-student relationship and social connectedness. Also, the hypothesis regarding the negative correlations between TSR and anxiety in social interactions was confirmed.

The results of multiple linear regression analysis showed that differences between expectations and reality explained 37.2% of teacher-student relationship levels, and the GAP 3 subscale associated with attachment had a statistically significant impact on teacher-student relationship. The relationship formed between teacher and student depends on how teachers are perceived by students.

### Study 3. Identification of development/ facilitation strategies of social connectedness in teacher-student relationship – a qualitative approach.

**OBJECTIVE**: The major objective of this study was to investigate in depth at a qualitative level students' suggestions for facilitating social connectedness in the context of teacherstudent relationships in the university environment. In constructing the research questions, the results of the study 2 were used.

#### **RESEARCH QUESTIONS**

- 1. Which TSR dimensions emerge from the students' perspective as important?
- 2. Which dimensions of TSR are identified as presenting problematic issues?
- 3. Which TSR dimensions are helpful, from the students' perspective, to increase social connectedness?

#### METHODOLOGY

This study is a qualitative study, in which a thematic content analysis will be conducted, the purpose of which is to summarize the results obtained by identifying themes and categories of themes (Erlingsson & Brysiewicz, 2017). The aim was to identify suggestions offered by students in terms of facilitating social connection with their teachers. To collect the responses, an open-ended item was used, in which the students were asked to offer suggestions on what teachers could do to improve the teacher-student relationship through social connectedness: *What do you think your teachers could do to improve the teacher-student relationship?* 

#### PARTICIPANTS

The participants in this study were students from the Faculty of Veterinary Medicine, Faculty of Psychology and Educational Sciences, Faculty of Animal Husbandry and Biotechnologies Cluj-Napoca, aged 18-29 years. The responses collected were 105 participants, of which 15 were people over 29 years old (30 - 49 years old). They were either from rural/urban areas or both.

#### **RESULTS, DISCUSSIONS AND CONCLUSIONS**

From the thematic analysis, we could identify two main themes: interpersonal relationship development issues and the personal development issues.

In terms of interpersonal relationship, two categories were identified: need for communication/knowledge and barriers to developing a positive teacher-student relationship. In the second theme, only one category was identified, and this included teacher interpersonal skills/qualities. In addition to the themes, the categories and the codes outlined above, a total of 7 responses from students who did not identify specific needs from teachers were also recorded.

The main dimensions of the teacher-student relationship identified in the analysis of student responses in this study are: the communication/interaction dimension (which refers to aspects such as the students' need for communication, relationship, socialization with their teachers in activities to improve their relationship, to become more familiar with each other, the need for closeness, friendship), and the personal development (the teacher's interpersonal skills). This second dimension includes: the need for active listening and involvement, the need for empathy, compassion and trust, the need for understanding, the need for encouragement, support and mentoring, the need for organisation, the need for consistency in behaviour, the need for honesty, the need for concern for the student, the need for emotional intelligence. Within this dimension, elements similar to those identified by the authors of the articles included in the first study conducted in this thesis were identified, such as interpersonal qualities of teachers, management and mentoring skills, knowing students, giving feedback, personal qualities.

# Study 4. Investigation of social connectedness in the context of romantic relationships development in emergent adults (students) - a quantitative correlational non-experimental approach.

**OBJECTIVE:** The major objective of this study was to investigate how the three concepts: dating anxiety (DA), self-esteem (SS), and social connectedness (SC), relate to each other, investigate the degree to which SS and SC predict DA, and make comparisons of the three variables by participants' gender, age, and relationship status.

Following the literature review presented above, the specific objectives were formulated as follows:

a. To investigate the relationship between dating anxiety (DA), self-esteem and social connectedness.

b. Determine the ways in which :

- DA relates/associates with self-esteem and SC.

- DA and self-esteem relate to social connectedness

- Self-esteem influences the relationship between DA and SC

- SC influences the relationship between DA and SS.

#### **HYPOTHESIS**

1. There will be a positive correlation between the level of SS and SC among participants.

2. There will be a negative correlation between the level of DA and SS (a high level of DA will correlate with a low level of SS).

3. There will be a negative correlation between the level of DA and the level of SC (an increased level of dating anxiety will correlate with a decreased level of social connectedness).

4. Low self-esteem will predict an increased level of DA.

5. Low SC will predict an increased level of DA.

6. There will be gender differences between participants in the level of DA, SS and SC.

7. There will be differences by relationship status (yes/no) in the level of DA, selfesteem and social connectedness.

8. There will be differences according to the age of the participants in terms of the target variables.

#### PARTICIPANTS

The participants were young adults aged between 18 and 30 (with a mean age of 21.78 and a standard deviation of 2.966), from different urban and rural backgrounds, from Cluj, Iași, Argeș, Ilfov, Vrancea, Galați, Maramureș counties (Romania). Their gender distribution was as follows: 157 females and 43 males, a total of 200 people. Of these, 97 people are currently in a romantic relationship lasting at least 6 months and 103 people are not in a relationship. Furthermore, of those who said they are not currently in a relationship, 28 people have not been in a relationship at present while the remaining 75 have been in a relationship in the past.

#### **INSTRUMENTS**

The collection of personal data and responses was carried out online using the Google Forms platform. Questionnaires were distributed between 19-30 November 2020 via the social network Facebook and were completed by students and other non-students. They were informed in the first section of the form regarding the confidentiality of their data and the purpose for which it would be used and also regarding the subject of the study. They were then asked to complete three questionnaires:

- Dating anxiety scale for adolescents, DAS-A (La Greca and Lopez, 1998)
- Rosenberg Self-Esteem Scale (Rosenberg, 1965)
- Social Connectedness Scale (Lee & Robbins, 1995)

The questionnaires, including the demographic data, took approximately 10 minutes to complete.

#### DESIGN

The research design is non-experimental correlational and aims to investigate how the three study variables (dating anxiety, self-esteem and social connectedness) are associated, as well as to determine the degree to which the two independent variables/predictors (SS and SC) predict the level of the dependent variable/criterion (DA).

#### **RESULTS, CONCLUSIONS AND DISCUSSION**

SPSS version 26 software was used to process the data in order to test the hypotheses. The first three hypotheses were tested using the Pearson correlation approach, after checking for the normal distribution of the data.

The results indicated that there was a positive correlation between self-esteem and social connectedness, indicating that participants with high self-esteem also showed high levels of feeling socially connected. Hypotheses 2 and 3 were also confirmed, with negative correlations being observed between DA and self-esteem and between DA and social connectedness, this indicating that high levels of DA correlated with low levels of self-esteem and social connectedness respectively.

The results of the regression analysis showed that SS and SC explained 25.6% and 13.9%, respectively, of the increase in the level of DA in the sample participating in this research.

Male participants had lower levels of DA, higher levels of self-esteem and higher levels of social connectedness compared to female participants, who had higher levels of DA, lower levels of self-esteem and lower levels of social connectedness. However, there were no statistically significant differences between female and male participants for any of the variables listed.

When comparing participants who were involved in a romantic relationship for at least 6 months and those who were not, we could observe that the first group of participants showed lower levels of DA, higher self-esteem and higher feelings of social connectedness compared to participants who are not in a relationship. Differences by age were also observed for the three variables studied. Participants aged 18-23 showed higher levels of DA, lower levels of self-esteem, and lower levels of social connectedness compared to young adults aged 24-30.

In order to prevent the development of anxiety in general, it is recommended to learn and practice coping skills to deal with situations that cause anxiety, fears, worries, and programs aimed at learning these skills can reduce the risk of developing limitations caused by anxiety (Gallegos, 2008).

#### **CHAPTER 4. GENERAL DISCUSSION AND CONCLUSIONS**

#### THEORETICAL IMPLICATIONS

A number of objectives were pursued in this doctoral research. Firstly, it aimed to identify the dimensions that characterise the teacher-student relationship and the instruments that measure the dimensions of the teacher-student relationship in the university environment. This was achieved by conducting a systematic literature review on the instruments and dimensions of social connectedness in the teacher-student relationship in the university environment. Further it aimed to investigate social connectedness in the teacher-student study, and also to identify students' expectations and recommendations for improving the teacher-student relationship through social connectedness.

Another objective from the previous study was to investigate in depth at a qualitative level the students' suggestions on facilitating social connectedness in the context of the teacher-student relationship. The final study of the thesis had the following objectives: to investigate how dating anxiety (DA), self-esteem (SS) and social connectedness (SC) are related, to investigate the degree to which self-esteem and social connectedness may be predictors of

dating anxiety, and to make comparisons of the three variables by participants' gender, age and relationship status. These investigations were conducted using a non-experimental quantitative correlational study.

A first theoretical contribution in this paper is the analysis of the dimensions that characterize the teacher-student relationship and their identification in the students' responses in terms of their expectations and recommendations for improving the teacher-student relationship through social connectedness. The first dimension is represented by communication/interconnection, which refers to aspects such as students' need for communication, relationship, socialization with their teachers in activities to improve their relationship, to become more familiar with each other, need for closeness, friendship.

The second dimension encompasses personal development (interpersonal teacher skills), which consists of: the need for active listening and involvement, the need for empathy, compassion and trust, the need for understanding, the need for encouragement, support and mentoring, the need for organisation, the need for consistency in behaviour, the need for honesty, the need for concern for the student, the need for emotional intelligence. These results were consistent with the information on the relevant dimensions and aspects of the teacher-student relationship mentioned in the literature.

Another significant contribution of this work is the identification of the extent to which the teacher-student relationship is predicted by differences between expectations and reality (Study II). Following the analysis, the results showed that the subscale with a statistically significant impact on the teacher-student relationship was that associated with attachment. The results also showed negative correlations between the teacher-student relationship and the three variables Gap 1 (difference between expectations and perceptions collected in real time for the affirmation subscale, and Gap 3 (difference between expectations and perceptions in real time for the attachment subscale).

#### METHODOLOGICAL IMPLICATIONS

The methodology used in this thesis consisted of mixed quantitative and qualitative approaches. In a first stage, a systematic literature review was used, through which we were able to effectively summarize information on the teacher-student relationship and identify the dimensions of TSR highlighted in the literature, as well as the tools used by authors to measure them.

Secondly, the application of questionnaires and data collection through the Google forms platform was used. This has benefits in terms of the confidentiality of the data and the students' responses, as it is easier for them to identify themselves as participants, and there is a possibility that their anxiety about completing the questionnaire is lessened, given the anonymity offered by the response mode.

Thirdly, using thematic content analysis it was possible to analyse the students' responses in terms of their suggestions as to what teachers could do to improve the teacher-student relationship through social connectedness, in a detailed manner identifying themes, categories of themes and codes.

Last but not least, the statistical analysis which included the use of SPSS software to perform correlations, T-tests, simple and multiple linear regression analysis, which provided a more complex understanding of the variables investigated, how they influence each other.

#### PRACTICAL IMPLICATIONS

The practical contributions of this thesis are concerned with the teacher-student relationship and the aspects within it that can lead to better interpersonal functioning, which in turn can have benefits in terms of the academic, professional and personal development of students, but also for teachers, through the enhancement of personal and professional qualities.

Knowledge of the dimensions of the teacher-student relationship, identified in this thesis, by those working in the classroom can assist them in developing the necessary qualities and directing attention to the most relevant aspects in forming a positive teacher-student relationship. Also, following the results obtained we could observe that it is important to follow the students' perception of teachers in relation to their attachment style and needs, as well as the development of teachers' personal attributes in order to support the formation of a functional teacher-student relationship.

In the latest study, attention was focused on dating anxiety, self-esteem and social connectedness and how these concepts relate. The results showed that people with high levels of self-esteem will also show increased social connectedness, while people with high levels of dating anxiety will have lower levels of self-esteem and social connectedness. From a practical point of view this indicates the need to reduce dating anxiety by developing programs to help students develop positive self-esteem and increase levels of social connectedness.

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