## Annamaria STAN



## **Professional Skills**

Curious, intelligent, and confident by nature, I have very good problem-solving skills. With excellent analytical, organizational, and socializing competencies, I am dynamic, meticulous, and flexible. Being an excellent communicator, I am a very good team player.

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Studies	
2004-2005	MA in International Relations (average grade: 9.83 out of 10), Babes- Bolyai University, Romania
2003 (6 weeks)	International Summer School, University of Oslo (average grade: A out of A+), Babes-Bolyai University, Romania
2000-2004	BA in English and Norwegian-Language and Literature (average grade: 9.11 out of 10), Babes-Bolyai University, Romania
Professional Exper	rience
2011-to date	Customer Support Specialist, Swissport Intl. S.A., Geneva, Switzerland
2010-2011	<ul> <li>Research Assistant, University of Berne, Switzerland</li> <li>Collecting and interpreting data, presentations, workshops, debates, round tables</li> </ul>
2008-2010	<ul> <li>Teaching and Research Assistant, Babes-Bolyai University, Romania</li> <li>Business English teacher and translator (websites, brochures)</li> <li>Event Manager (international conferences): team management, contact person, reservations, statistics</li> <li>PR, secretarial and administrative tasks, designing the English text of the university's advertising materials</li> <li>Conference presentations and articles</li> </ul>
2006-2008	<ul> <li>English Teacher, Napoca Technical College, Romania</li> <li>Head of the Foreign Languages Department (Sept. 2007-Feb. 2008)</li> <li>Team management: 5 subordinates</li> <li>Organizational tasks: document approval, schedules, courses, statistics</li> <li>Interest representation in front of the superiors and in the docision making process.</li> </ul>

Good command of: Hobbies	Microsoft Word, Excel, PowerPoint, Outlook
IT Skills	
Mother tongue Advanced level Beginner	Romanian English, French, Hungarian, Norwegian German, Spanish
Languages	
2005-2006 2004-2005	Research Assistant, University of Oslo, Norway English Teacher, Ion Creanga School, Cluj-Napoca, Romania
2006-2008	<ul> <li>English Teacher, Napoca Technical College, Romania</li> <li>Head of the Foreign Languages Department (Sept. 2007-Feb. 2008)</li> <li>Team management: 5 subordinates</li> <li>Organizational tasks: document approval, schedules, courses, statistics</li> <li>Interest representation in front of the superiors and in the decision-making process</li> </ul>
	text of the university's advertising materials  • Conference presentations and articles

Documentaries, film festivals, salsa, theatre