



Anca Maria Ungureanu

● WORK EXPERIENCE

08/12/2025 - CURRENT - VIENNA, AUSTRIA

SCRUM MASTER UNIQA INSURANCE GROUP

- Leading cross-functional Agile teams within the Group structure, ensuring alignment with HQ strategic objectives
- Acting as interface between business stakeholders, IT units, and international delivery teams
- Coaching teams and stakeholders in Agile mindset and continuous improvement practices
- Contributing to process optimization initiatives at Group level
- Monitoring delivery performance through Agile metrics

Website: uniqagroup.com

01/02/2022 - CURRENT - CLUJ-NPAOCA, ROMANIA

SCRUM MASTER UNIQA SOFTWARE SERVICES - [HTTPS://WWW.UNIQASOFTWARE.RO/](https://www.uniqasoftwares.ro/)

- Ensuring adherence to Scrum principles and Agile values
- Collaborating closely with the Product Owner to refine and prioritize the product backlog
- Identifying and helping the team remove impediments
- Supported the team in achieving sprint goals and promoting continuous improvement.
- Fostering a culture of ownership, transparency, and self-organization within the team.
- Tracking and analyzing Agile metrics to monitor progress and identify improvement areas
- Facilitating Agile ceremonies

31/07/2019 - CURRENT - CLUJ-NAPOCA

BUSINESS ANALYST UNIQA SOFTWARE SERVICE - [HTTPS://WWW.UNIQASOFTWARE.RO/](https://www.uniqasoftwares.ro/)

- Elicitation, documentation, testing and reconciliation of business requirements
- Creation and management of business epics
- Management of incidents and defects
- Documentation of internal processes

01/10/2021 - 01/07/2024 - CLUJ-NAPOCA, ROMANIA

ASSOCIATE TEACHER UNIVERSITATEA BABES-BOLYAI, CLUJ-NAPOCA

- Microeconomics seminars
- Macroeconomics seminars

08/07/2018 - 31/07/2019 - CLUJ-NAPOCA, ROMANIA

PROCESS MANAGEMENT TRAINEE UNIQA SOFTWARE SERVICES - [HTTPS://WWW.UNIQASOFTWARE.RO/](https://www.uniqasoftwares.ro/)

- Document processes
- Creating, editing and copying pages in Confluence
- Create process and activity diagrams in Gliffy0
- Search, create and track issues in JIRA

● EDUCATION & TRAINING

01/10/2020 - Current - CLUJ-NAPOCA, ROMANIA

PHD PROGRAMME - ECONOMICS - BABES-BOLYAI UNIVERSITY

Field(s) of study:Economics | **Level in EQF:** 8 | **Thesis:** Human Capital: Determinants, Structural Change and Income Convergence in the Context of Economic Growth - Empirical Evidence | **Address:** 1, Mihail Kogalniceanu Street, 40000, Cluj-Napoca, Romania 1 400000 | **Website:** <https://www.ubbcluj.ro/ro/>

30/09/2018 - 30/09/2020 - CLUJ-NAPOCA , ROMANIA

MASTER'S DEGREE - INTERNATIONAL MANAGEMENT - GERMAN LANGUAGE - BABEȘ-BOLYAI UNIVERSITY

Field(s) of study:International Management | **Final grade:** 9.9 | **Level in EQF:** 7 | **Type of credits:** ECTS | **Number of credits:** 120 | **Thesis:** "Die Auswirkungen von Forschung und Entwicklung auf das Bruttoinlandsprodukt" | **Address:** 1, Mihail Kogălniceanu Street40000 | **Website:** <https://www.ubbcluj.ro/ro/>

30/09/2018 - 30/06/2020 - CLUJ-NAPOCA, ROMANIA

MASTER'S DEGREE - INTERNATIONAL AFFAIRS - BABEȘ-BOLYAI UNIVERSITY

Field(s) of study:International Affairs | **Final grade:** 10 | **Level in EQF:** 7 | **Type of credits:** ECTS | **Number of credits:** 120 | **Thesis:** "Styles, strategies and game theory in international negotiations" | **Address:** 1, Mihail Kogălniceanu Street400000 | **Website:** <https://www.ubbcluj.ro/ro/>

30/09/2015 - 30/06/2018 - CLUJ-NAPOCA, ROMANIA

BACHELOR'S DEGREE - BUSINESS ADMINISTRATION - GERMAN LANGUAGE - BABEȘ-BOLYAI UNIVERSITY

Field(s) of study:Business Administration - German language | **Final grade:** 10 | **Level in EQF:** 6 | **Type of credits:** ECTS | **Number of credits:** 180 | **Thesis:** "Wichtige Determinanten des Wirtschaftswachstums in Deutschland" | **Address:** 1, Mihail Kogălniceanu Street400000 | **Website:** <https://www.ubbcluj.ro/ro/>

30/09/2015 - 30/06/2018 - CLUJ-NAPOCA, ROMANIA

BACHELOR'S DEGREE - ECONOMICS AND INTERNATIONAL AFFAIRS - BABEȘ-BOLYAI UNIVERSITY

Field(s) of study:Economics and International Affairs | **Final grade:** 9.5 | **Level in EQF:** 6 | **Thesis:** 'Behavioral determinants of economic growth" | **Address:** 1, Mihail Kogălniceanu Street40000

● LANGUAGE SKILLS

Mother tongue(s): **ROMANIAN**

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1
GERMAN	C1	C1	C1	C1	C1

SPANISH	A2	A2	A2	A2	A1
RUSSIAN	A1	A1	A1	A1	A1

- **SKILLS**

Safe for Teams | Safe for Scrum Master | Results-driven | Attention to details | Active Listening | Adapatability
| Resilience | Strong Work Ethic